New Track & Trace solution

On the 25th of May, the old Track and Trace will be replaced by a new, improved and more secure Track & Trace solution. Our many Webfragt users have used the new solution the past year and the feedback is positive. It is therefore a great joy that we now can offer all our customers the new Track & Trace solution.

Our new Track & Trace provides enhanced data security, richer information about your shipments and the possibility to receive updates via e-mail. However, before you can benefit from the new possibilities, it is important that any IT integration to the old Track & Trace is replaced. In case you send Track & Trace links to your customers you also need to make sure, the links point to the new Track & Trace solution.

We recommend the following:

- 1. In case you use Consignor without any extra integrations, you just need to update to the latest version of Consignor to get access to the new version of Track & Trace.
- 2. In case you send Track & Trace links to your recipients/customers, please be aware that you need to update your links to point to the new solution. To find the new links and get further information, please click here.
- 3. In case you use your own systems to book shipments, we recommend that you use Webfragt to get an overview of all your shipments incl. Track & Trace and prices. You can use Webfragt even though your shipments are not booked via Webfragt. Please consult the guide here.
- 4. In case you need a more advanced way of generating links to Track & Trace, it is possible to integrate to Danske Fragtmænd's API. Please consult the guide here.

You can already start using the new Track & Trace today. But please be aware that the old Track & Trace will be replaces on the 25th of May.

If you have any questions or need help, please e-mail: edi@fragt.dk

